

Design of MyJohnsHopkins

Jasig Spring Conference

March 1-4, 2009 | Dallas, Texas



**Gary
Thompson**

User Experience
Leader

 UNICON®



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- 1 Discovery
- 2 Heuristic Evaluation
- 3 Design Exploration
- 4 Design Reviews
- 5 Divisional Skinning
- 6 User Testing
- 7 The Result



Discovery

An opportunity to listen and learn.

Johns Hopkins

- Born 1795
- Johns is really a last name (of his great-grandmother)
- Moved to Baltimore in 1807, started his own mercantile business



Johns Hopkins

- Invested in the first major railroad, then became a director, then chairman
- Never married



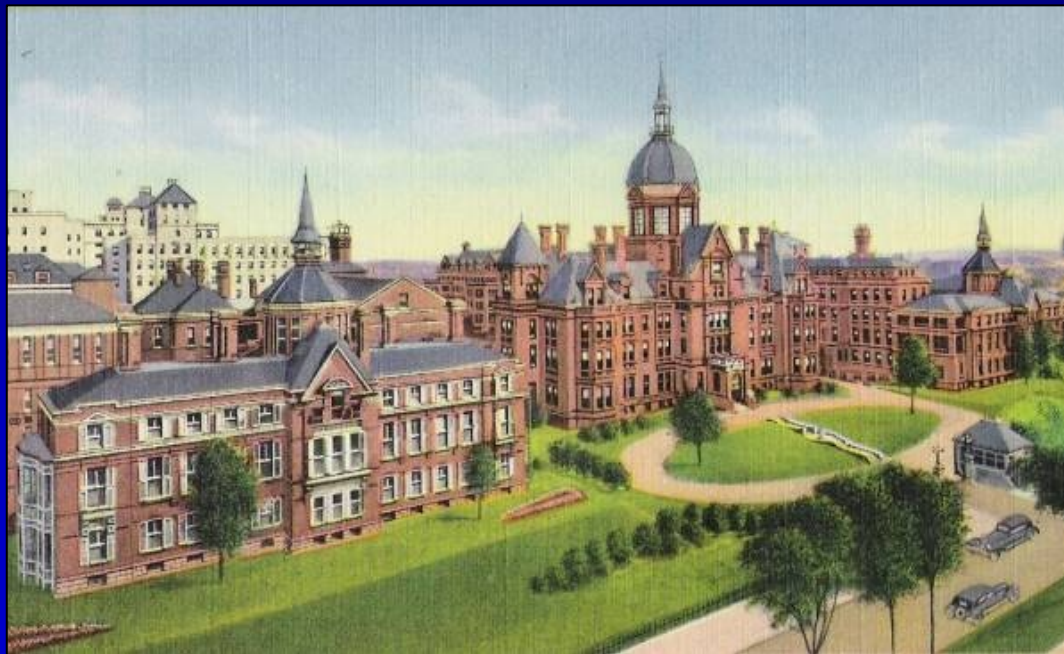
Johns Hopkins

- Arranged for the incorporation of The Johns Hopkins University and The Johns Hopkins Hospital in 1867
- Died on Christmas Eve 1873, leaving \$7 million to be divided equally between the two institutions



Johns Hopkins

- It was, at the time, the largest philanthropic bequest in U.S. history



Johns Hopkins University

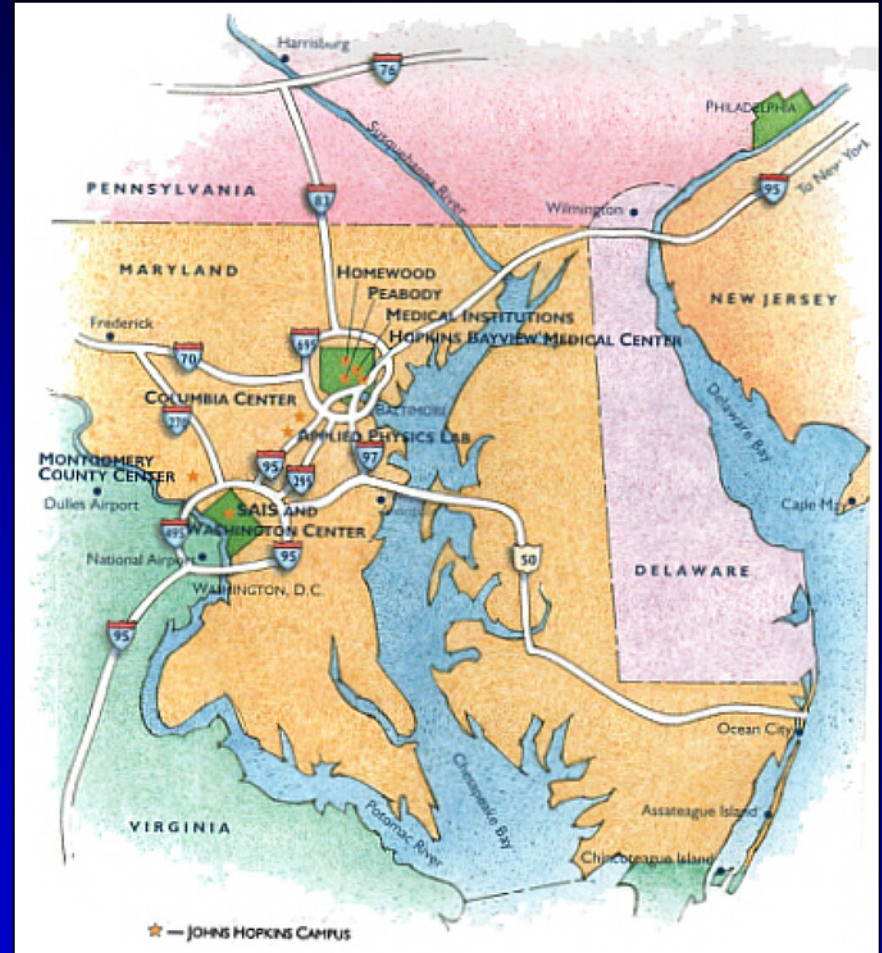
- Maryland's largest employer
- \$10 billion a year
- Has won more federal research and development funding than any other university each year since 1979

Largest owner of land in
Baltimore



Johns Hopkins University

- 9 academic divisions and campuses throughout the Baltimore-Washington area



Johns Hopkins University

- Homewood campus in northern Baltimore:
 - The Krieger School of Arts and Sciences
 - The Whiting School of Engineering
 - The School of Education
- East Baltimore:
 - The schools of Medicine, Public Health, and Nursing
 - The Johns Hopkins Hospital

Mount Vernon Place, downtown Baltimore:

The Peabody Institute, professional school of music

Johns Hopkins University

- Washington's Dupont Circle:
 - The Paul H. Nitze School of Advanced International Studies (SAIS)
- Between Baltimore and Washington:
 - The Applied Physics Laboratory (APL) is a division of the university co-equal to the nine schools, but with a non-academic, research-based mission. APL supports national security and also pursues space science, exploration of the Solar System and other civilian research and development.

Johns Hopkins University

- Near Rockville in Montgomery County, Maryland:
 - A Johns Hopkins campus
- Downtown Baltimore, downtown Washington and in Columbia:
 - A network of continuing education facilities
- International:
 - Academic facilities in Nanjing, China, and in Bologna, Italy

Johns Hopkins University

- 20,000 full-time and part-time students
- The headquarters campus — Homewood — has nearly 4,600 full-time undergraduates and more than 1,600 full-time graduate students
- Official motto: "Veritas vos liberabit." "The truth shall make you free." Quoted from John 8:32



Theron Feist

Senior Enterprise
Developer

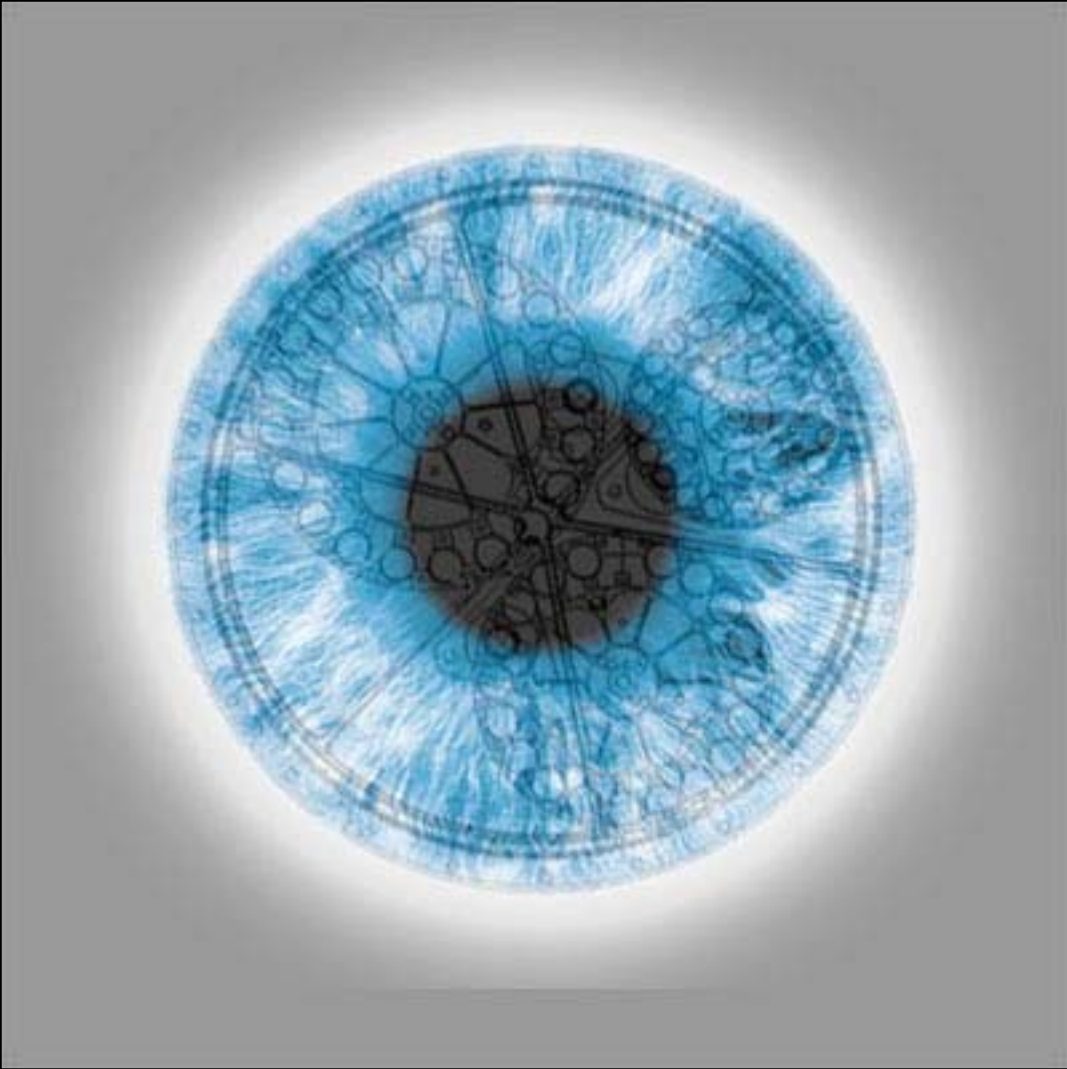
Enterprise Services Group



Chris Doyle

Senior System Software
Engineer

Enterprise Services Group



“Interviews”



Office of Undergraduate Admissions

- Student lifecycle, not portal
- The honeymoon's over!
- Build connections and community
- Parent's need to connect too

The screenshot shows a Facebook page for 'Johns Hopkins Orientation'. The page header includes the Facebook logo, navigation tabs (Home, Profile, Friends, Inbox), and user information (Gary Thompson, Settings, Logout). The main content area features a cover photo of a group of people on a lawn, a post from 'Johns Hopkins Orientation' about recruiting orientation ambassadors, and a list of recent activity. The left sidebar contains sections for 'Information' (Networks: Johns Hopkins Staff, Current City: Baltimore, MD), 'Friends' (894 Friends), 'Links' (2 links), and 'Notes' (1 note). The right sidebar shows a list of posts from other users, including one about attending a concert and another about attending a play.

facebook Home Profile Friends Inbox Gary Thompson Settings Logout

Johns Hopkins Orientation is recruiting orientation ambassadors. Go to orientation.jhu.edu for more information! last Wednesday

Wall Info Photos

Write Post Link Post Photo Record Video Give Gift

Write something...

View Photos of Johns (25)
Send Johns a Message
Poke Johns

Information

Networks:
Johns Hopkins Staff
Current City:
Baltimore, MD

Friends
894 Friends See All

Megan Seibold Connie Tan Danielle Dorfman
Amy McDonough Doug Ceci Connor Kraus

Links
2 links See All

Johns Hopkins Orientation 1:50pm Jul 6
Johns Hopkins Orientation 9:50pm Mar 23

Notes
1 note See All

Orientation 2008 is looking for Student Advisors 11:31am Mar 28

Suggest Friends for Johns
Remove from Friends
Share +

Feb 25

Johns joined the group Petition to Launch JHU Initiative on Sustainability, Energy & Climate. 8:36am - Comment - Like

Johns is recruiting orientation ambassadors. Go to orientation.jhu.edu for more information! 8:35am - Comment - Like

Aamir Saad M. Hossain likes this.

Write a comment...

Feb 13

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Feb 10

Johns is Apply for Exec Staff! More info at orientation.jhu.edu. 11:02am - Comment - Like

Feb 6

Johns created an event. 9:14am

Apply for Orientation 2009 Executive Staff!
When: 12:00PM Saturday, February 7th
Where: 102 Levering Hall
Orientation 2009 is looking for dedicated student ...

12/1/08

Johns joined the group Johns Hopkins University-Class of 2013. 12:14pm - Comment - Like

Johns plans to attend OCTOPODES Concert. 12:14pm - Comment - Like

Johns plans to attend The Buttered Niblets Present: A Full Night of Fun Fun. 12:14pm - Comment - Like

11/21/08

Johns plans to attend Lighting of the Quad. 9:02am - Comment - Like

10/1/08

Johns plans to attend TROJAN COLLEGE COMEDY TOUR. 3:53pm - Comment - Like

9/14/08

Johns is fill out an Orientation Survey at orientation.jhu.edu! 10:09am - Comment - Like

9/12/08

Johns plans to attend Johns Hopkins University Prospective Student Open House. 1:04pm - Comment - Like

9/9/08

Johns plans to attend Johns Hopkins University Prospective Student Open House. 5:42pm - Comment - Like

Johns plans to attend SigEp Dorm Wars. 3:24pm - Comment - Like

Johns plans to attend Hopkins Engaged 2008. 3:24pm - Comment - Like

Johns plans to attend The Verizon Wireless Tour at Hopkins. 1:22pm - Comment - Like

Johns is if you bought an Access Pass, order a ticket to the Orioles game on 9/26 by sending an email to

Mobility Group

- Blackberry server for doctors
- Person directory search #1



SAIS

- Maintain their own identity
- International community
- Autonomous website
- Undergoing brand redesign



The Paul H. Nitze
School of Advanced
International Studies
**BOLOGNA
CENTER**

JHU Marketing

- Portal should be desirable to students
- Let students customize it and make it personally useful
- Let each division have brand and community control rather than a monolithic brand
- Yet have unifying elements

Standardize on applications and tools

Will marketing own portal skins?

School of Medicine Marketing

- Maintain unique identity
- But desire to unify with larger portal and applications
- Autonomous website
- Mess of intranets and medical systems
- Distributed content authoring

2

Heuristic Evaluation

Usability analysis of the existing portal.



Welcome Guest! [\[Click here to Login\]](#)

SEARCH JH Topic Person Last Name, First Name

[Advanced Person Search](#)

Today's Announcements JHU

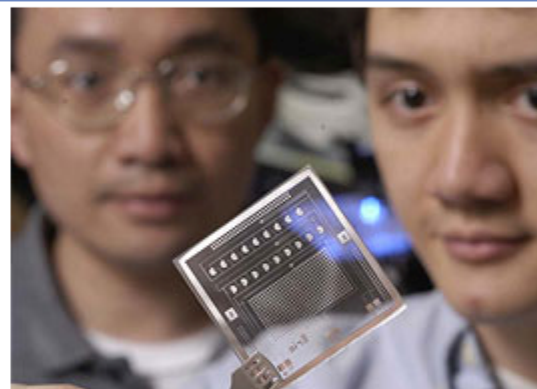
03/28/2008

- Designing and Printing Scientific Posters: Free DMC workshop
- Dynamic Graphics with Flash: Free DMC workshop
- Free Friday Night Film: Sweeney Todd, the Demon Barber of Fleet Street
- Sushi night at Nolan's April 2
- Sign up to be certified in CPR and First Aid
- East Asian Forum and Review welcomes Thomas Mullaney
- Experiential Education open house: Outdoors and free s'mores

03/27/2008

- An Introduction to Object Theater: Lecture and Workshop

03/26/2008



Weather Channel - Baltimore

Baltimore, MD (21218) 3/28/08 4:45 PM EDT

Friday Saturday Sunday

Today's Events

03/28/2008

Start Time	Event
<input type="checkbox"/> 9:00 AM - 5:45 PM	KANT'S CRITIQUE OF JUDGMENT: ART, SCIENCE, AND RELIGION
<input type="checkbox"/> 11:00 AM - 12:00 PM	Scalar dispersion in inhomogeneous flow
<input type="checkbox"/> 12:00 PM - 1:30 PM	Brown Bag Lunch Seminar
<input type="checkbox"/> 12:15 PM - 1:20 PM	Department of Epidemiology Seminar Series
<input type="checkbox"/> 4:00 PM - 6:00 PM	Language Unmoored: Signs and Revolution in Kleist's 'The

MYJOHNSHOPKINS LOGIN

Please enter your JHED ID and Password

[First Time JHED Users Click Here](#)

JHED ID:

Password:

[Forgot Your Password?](#)

Login

[ABOUT MYJOHNSHOPKINS](#)

[ENTERPRISE LOGIN INFO](#)

[PASSWORD SERVICES](#)



The myJohnsHopkins portal is your one-stop-shop for Johns Hopkins news, information, and tools. Its primary goal is to simplify and centralize your access to services and content available at Johns Hopkins. The site is highly customizable, and is personalized to provide the information and services that matter to you.

If you have trouble using this form, click here to use the Non-JavaScript Version.

Use of the Johns Hopkins Enterprise Directory (JHED) Computer System shall be solely for the business purposes of the Johns Hopkins Institutions. Unauthorized use may subject you to criminal prosecution. Use of this system is monitored. Evidence of unauthorized use collected during monitoring may be used for administrative, criminal or adverse action. Use of this system constitutes consent to monitoring for these purposes, and for any other purpose related to the business interests of the Johns Hopkins Institutions, or as needed to protect system resources.

3 SIMPLE STEPS TO SETUP YOUR ACCOUNT:

1. Search for yourself in the above "Search for a Person" to locate your Logon ID (LID).
2. Once you have obtained your LID, enter it into "First Time Login/Reset my password".
3. On the resulting screens, answer the identifying questions to validate your account.

First time logging in?

First you must locate your LID (Logon Id) by searching for yourself in the directory using the search at the top of this page. Once you find your listing, click your name on the search results screen to view your record. Your LID will be displayed in your record. Note your LID and follow the usual login process.

Need to reset your password?

You may go to the [Reset My Password](#) box and enter your LID, select "Continue" and complete the form on the resulting screen.

If all of this fails, then send an e-mail to jhed@jhmi.edu or call 410-516-4444.

Login:

First Time Login:

Login ID (LID):

Continue

Reset My Password:

Login ID (LID):

Continue

Welcome Gary!

SEARCH JH Topic Person[Advanced Person Search](#)

My Bookmarks

Graduate Students [Refresh](#) | [Collapse All](#) | [Expand All](#)

Graduate Students

Bookstore

Calendars

Academic Calendar (KSAS & WSE)

Other JHU Calendars

University Holidays

Career Center

Services for Graduate Students

Computing

Digital Media Center

Free Downloads

HITS Support Services

Information Technology Home

Mobile Computing Program

(Computer Discount)

Off-campus Access Services &

VPN



Today's Announcements



04/02/2008

 Hopkins Concerto Competition winners' concert April 6 Kick Butts Day Sweeping across the world: The Korean Wave Navigating the academic job market Body Worlds at Maryland Science Center Images of justice and peace in Israel/Palestine Nature hike: Get off campus and into the woods Peabody Recorder Consort to play Homewood Museum April 4 Painting Tiffany: A watercolor workshop at Evergreen April 13 Ladybirds dance team spring concert

04/01/2008

 Center for Social Concern's 2008 Chocolate Festival Vote Now for Your Favorite Summer Outdoor Film Mary Jo Salter: "A Phone Call to The Future" Dan Pink: "The Adventures of Johnny Bunko" SARU presents "Boys Don't Cry"

Weather Channel - Baltimore



Baltimore, MD (21218) 4/2/08 11:45 AM

EDT

Wednesday Thursday Friday

WINDY



High: 54

High: 55

High: 64

Low: 37

Low: 45

Low: 54

Zipcode:

Welcome Gary!

SEARCH JH Topic Person[Advanced Person Search](#)

[To update your Emergency Alert information, click here](#)

JHED Functions

- ◆ [Set Online Visibility](#)
- ◆ [Change MyInfo](#)
- ◆ [Change Password](#)
- ◆ [Password Notification](#)
- ◆ [Departmental Admin Lookup](#)

Applications

- ◆ [Download VPN Client Software](#) | [\[Help\]](#)
- ◆ [Email Alias](#) [\[Help\]](#)
- ◆ [Spam Quarantine Options](#)
- ◆ [JShare](#) [\[Help\]](#)
- ◆ [RefWorks](#)


Service And Access Request

- ◆ [Request an Email account](#)
- ◆ [Request a Group JHEM Account](#)
- ◆ [Request a Mailing List](#)

[Acceptable Use of JHED](#) [Contact](#)Powered by [uPortal 2.5.0](#)



Welcome Gary!

SEARCH JH Topic Person 
[Advanced Person Search](#)

Searching....

Johns Hopkins Enterprise Directory



My Bookmarks    





Graduate Students

[Refresh](#) | [Collapse All](#) | [Expand All](#)



Today's Announcements    

05/20/2008

-  Flute Master Class Participants Recital
-  Korean-American Student Association Fund-Raising Concert
-  Congratulations to our students

05/19/2008

-  Marina Piccinini, flute, and Colette Valentine, piano
-  Natural Gas Service Awareness
-  ROTC Commissioning Ceremony
-  Brain Science Institute Neuroscience and Cognition Symposium June 13th

Weather Channel - Baltimore    



There are more results available. Please narrow your search further for more results.

Full Name	Institution	Title
Abey John	JHU	AE UG Senior
Adam John	JHU	BE UG Undergraduate
Amballur John	JHU JHMI JHU	ASST PROFESSOR Active Staff Assistant Professor
Camille John	JHU	BE GR Graduate
Carina John	JHU	BE GR Graduate
Douglas H John	JHU	
Franklin John	JHU	POSTDOC FELLOW
Hanock John	JHU	PH GR Graduate
Hedayat John	JHMI	HCGH Employee
Johnson John		
Liny John	JHU JHU	UNDERGRAD ASSISTANT AE UG Junior
Majnu John	JHU	AE GR Graduate
Preeti John	JHU JHMI JHU	POSTDOC FELLOW Clinical Fellow

You have been logged out of the Enterprise Authentication system.
Please close your browser to ensure you have been logged out of all applications using the Enterprise Authentication system.

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[← BACK TO LOGIN SCREEN](#) | [CHANGE PASSWORD](#) | [FORGOT PASSWORD?](#) | [FIRST TIME JHED LOGIN](#)

Reset Password

Login ID (LID):

Password Policy

- x 8 characters minimum
- x 2 alphabetic minimum
- x 2 numeric minimum
- x May not use previous 4
- x Expires in 6 months

[+ Help](#)[+ myJhed Help](#)[👤 Contact](#)[🐛 Report a Bug](#)

My Johns Hopkins Help

Logging In

In order to access My JH, you will need a JHED ID and password when you point your browser to <https://portal.johnshopkins.edu>

Default Layout

Once you have successfully logged into My JH, you will notice that the default layout includes Home, MyJH, and Library Tabs. You will also have a tab based on your primary affiliation with Johns Hopkins (i.e. faculty, staff, or student).

You may also have additional tabs, depending on other criteria such as the school or unit you are associated with. Your default layout is just a starting point; you can pick from hundreds of additional information sources.

Channels, Tabs, and Columns

Channels contain the content of the services in My JH. Each channel focuses on a particular kind of content and there are many more to explore.

The channels are organized on separate pages called tabs. You can add additional **tabs** to help organize MyJH to match your needs.

Each tab holds one or more columns of channels. Again, you can set these columns to display the information you want to see in the way you want to see it.

Add a Tab

To add, edit, or delete a tab, go to your MyJH Preferences.



Design Exploration

Visualization of ideas.



Welcome Guest! [\[Click here to Login\]](#)

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[Advanced Person Search](#)

Today's Announcements JHU

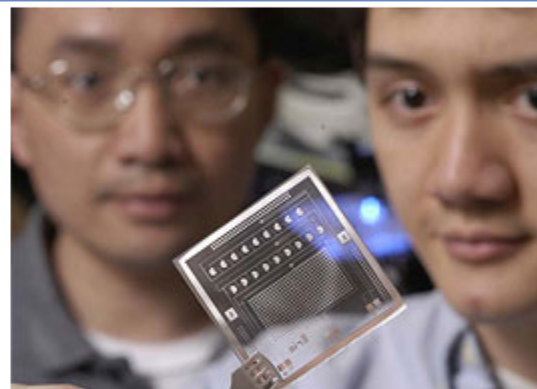
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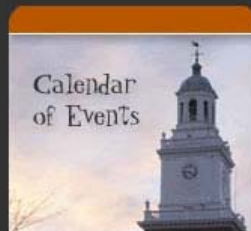


Inside JHU

[my.JohnsHopkins.edu](#)
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Johns Hopkins Medicine

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Today at Johns Hopkins



» **Wintry Mix**

Stop by the JHU emergency info and weather alerts page in case of inclement weather.



» **The Great Meanderer**

In his 51 years at JH, Reds Wolman '49 has shaped the brightest minds in geomorphology — and forever changed the field.



» **Eliminating Bloodstream Infections**

A JH safety initiative to reduce bloodstream infections in ICUs could save \$3 billion dollars and 30,000 lives annually.

Highlights



Ron Daniels arrives

The university's 14th president has started work. Learn more.

[Contact Us](#) | [Site Map](#) | [About Site](#) | [Search](#)

Contact the JHUniverse webmaster.



View Photos of Johns (25)

Send Johns a Message

Poke Johns

Information

Networks:

Johns Hopkins Staff

Current City:

Baltimore, MD

Friends

894 friends

See All



Megan Seiboldt



Connie Tan



Danielle Dorfman



Amy McDonough



Doug Ceci



Connor Kraus

Links

2 links

See All

Johns Hopkins Orientation

Johns Hopkins Orientation is recruiting orientation ambassadors. Go to orientation.jhu.edu for more information! last Wednesday

Wall Info Photos

Write Post Link Post Photo Record Video Give Gift

Write something...

Post

All Posts Posts by Johns Posts by Others Wall-to-Wall

Feb 25

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Welcome! Created by current students, Hopkins Interactive is your gateway to campus—a virtual connection to our community. Every week is different, so check back frequently!



What's New

- >> Welcome our newest student blogs from freshmen [Lauren C.](#) and [Mandy S.](#) Also, check out our [Class of 2011: Freshman Blog](#) for entries from four additional freshmen.
- >> Get a parental perspective on Hopkins from the [Parent Blogs](#) included within our [Blue Jay Buffet](#) blog. Also, check out our [Alumni Blogs](#) to find out about what Hopkins students do post-graduation.
- >> Hopkins Interactive is also proud to present the newest addition to our selection of blogs, the [Video Blog](#). Check back weekly for interesting clips of life at Hopkins, tours of buildings, and so much more.

Hopkins interactive



01 STUDENT PROFILES



Our students are what make Johns Hopkins so special! Meet more than 20 of them here.



02 BLOGS



Updated regularly, our blogs are your way to get a real feel for what the Johns Hopkins experience is all about.



03 MESSAGE BOARDS



Get answers to your questions directly from the current students and staff and read through archived information to learn more about Johns Hopkins.



04 @HOPKINS



This is your portal to everything going on at Johns Hopkins. Here we provide lots of ways to virtually explore the Homewood campus.



05 VIDEOS



What better way to experience student life than through online video? Our students introduce you to life on campus and in Baltimore.



06 CHAT WITH US



Connect with current Johns Hopkins students through a variety of online chat features.



>> Undergraduate Admissions



Did you know?

In 1884, the Glee Club performed its first concert; Woodrow Wilson (later the 28th U.S. President) sang first tenor.



The Paul H. Nitze
School of Advanced
International Studies

Washington, D.C.

JOHNS HOPKINS
UNIVERSITY

[SAIS Bologna Center](#) | [Hopkins-Nanjing Center](#) | [JHU](#)

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Google Custom Search [GO](#)

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- [About SAIS in Bologna](#)
- [Year of Water](#)
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- [SAIS PostGlobal](#)
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- [Human Resources](#)
- [Support SAIS](#)

HEADLINES

SAIS Team Wins Global Competition
Students place first in Thunderbird Sustainable Innovation Challenge.

[Read More](#)

1 2 3 4

- ### TOOLS & RESOURCES
- [Events Calendar](#)
 - [SAIS Webmail](#)
 - [Library Services](#)
 - [ISIS](#)
 - [SAIS Insider](#)

- ### UPCOMING EVENTS
- Wednesday, March 4**
- "A Journey to Darfur" Film Screening With Mick Clooney**
12:30 p.m. - Kenney Auditorium, Nitze Building
- [More information](#)
- Wednesday, March 4**
- "China's Responses to the Global Financial Crisis"**
5:15 p.m. - Kenney Auditorium, Nitze Building
- [More information](#)
- [All upcoming events](#)

About SAIS

Welcome to the Paul H. Nitze School of Advanced International Studies

Recent News

SAIS Hosted Water Experts Aaron Salzberg and Geoff Dabelko on February 20

Voices of SAIS

Emma Ashburn Washington, D.C. M.A., China Studies



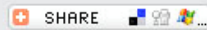
PATIENT CARE RESEARCH EDUCATION



Play the Johns Hopkins Medicine Video

Quick Links

- Find a Doctor
- Request an Appointment
- Patient Care Locations
- Pay Your Bill
- Search Clinical Trials



FEATURES



The Johns Hopkins Hospital has once again--for the 18th consecutive time--earned the top spot in U.S. News & World Report's annual rankings of American hospitals, placing first in three medical specialties and very high in 12 others. >> More



How a Hopkins team is answering the call for adult sufferers of sickle cell disease. Read the Winter issue of Hopkins Medicine Magazine. >> More

NEWS & INFORMATION

- Johns Hopkins Safety Team Works to Eliminate Bloodstream Infections in the Nation and the World - 2/25/09
- Prostate Specific Antigen Testing May be Unnecessary for Some Older Men - 2/20/09
- Two Gene Mutations Linked to Most Common Brain Cancers - 2/19/09
- Clot-Buster Boosts Survival, Decreases Disability for Deadly Subset of Stroke - 2/19/09

About Johns Hopkins
[FIND OUT MORE](#)

Out-of-State and International Patients
[FIND OUT MORE](#)



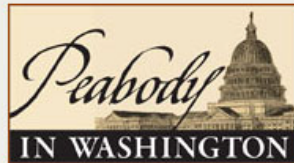
Upcoming Events

WEDNESDAY, MARCH 4, 7:30 PM

Peabody Chamber Winds

[More information](#)

[Full concert calendar >>](#)



Peabody Dance Showcase



MARCH 28-29

Peabody Elderhostel



Click here for highlights of the latest issues of Peabody Magazine and the Arts Alive guide

[Message from the Director](#)

[Graduation Information](#)

[News and Events](#)

[Teaching and Learning](#)

[Campus and Community](#)

[Services and Administration](#)

[Apply to Peabody](#)

[Give to Peabody](#)

The Peabody Institute has a preeminent faculty, a nurturing, collaborative learning environment, and the academic resources of one of the nation's leading universities, Johns Hopkins. [Learn more about Peabody >>](#)



Visit the new Johns Hopkins University blog, [Perspectives](#)



Design Reviews

Dynamic Duo roadshow.

Hello.

[Sign In](#)

to your personalized
Johns Hopkins.

New visitor?

[Start here.](#)

News

Lorem ipsum dolor

Sit amet, consectetur adipiscing elit. Sed vestibulum.

Nam porta neque

Ut enim nulla at lectus. Nulla facilisi. Nulla accumsan, ante at vestibulum faucibus.

Sem enim tempus libero

Nec molestie urna arcu at dolor. Aenean non lectus non odio sagittis ultrices.

> [more](#)

What is myJH?

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Morbi pellentesque molestie dui. Sed quis orci. Ut vel urna. Vestibulum dapibus, felis vitae sollicitudin pretium, purus sem tempus est, vitae pellentesque nibh quam vitae mauris. Quisque euismod arcu ac ligula.

What's inside?

Duis et urna et sapien consectetur venenatis.

Duis et urna et sapien consectetur venenatis. Fusce lectus ante, posuere vel, feugiat id, feugiat vitae, nunc.

- Suspendisse placerat
- Diam non viverra dapibus
- Sapien leo facilisis velit
- Vitae suscipit arcu erat dapibus tellus
- Sed congue
- Vestibulum lacus leo

How do I get in?

Pellentesque faucibus aliquet augue.

Vestibulum egestas lobortis lectus. Maecenas mollis adipiscing leo. Aliquam id ipsum. Duis tempus volutpat sapien. [Proin mollis congue risus.](#)

I need help!

Proin ac lacus vitae mi pellentesque vestibulum.

In iaculis, enim [ac tempor aliquam](#), nisl nulla tincidunt tellus, quis convallis ligula est non lorem. Morbi diam tortor, fermentum blandit, lacinia at, [imperdiet in, felis.](#)

Sign In

A single sign-in to Johns Hopkins online services

JHED ID [What's this?](#)

Password

Sign In

[Forgot password?](#)

First time visitor?

[Start here.](#)

Sign in once to access all your Johns Hopkins online services and applications. No need to remember or enter multiple IDs and passwords.

I need to:

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- [Remember my JHED ID](#)
- [Change my password](#)
- [Remember my password](#)
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Announcements



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Congratulations to our students

Dear Students, Faculty and Staff... [More](#)

Weather

Baltimore, MD (21218) 5/21/08 7:45 PM EDT

Wednesday Thursday Friday Saturday



High: N/A Low: 51 High: 67 Low: 49 High: 71 Low: 54 High: 74 Low: 56

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2:00pm [Bloomberg School of Public Health Convocation](#)

7:00pm [Whiting School of Engineering Graduate Ceremony](#)

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First	MI	Last	Institution	Phone	Website
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John	A	Doe	JHU	(410) 516-8000	
John	A	Doe	JHU	(410) 516-8000	
John	A	Doe	JHMI		
John	A	Doe	JHU	(410) 516-8000	http://www.jhu.edu/
John	A	Doe	JHMI		
John	A	Doe	JHU		http://www.jhu.edu/
John	A	Doe	JHU		
John	A	Doe	JHU	(410) 516-8000	
John	A	Doe	JHMI	(410) 516-8000	
John	A	Doe	JHU		http://www.jhu.edu/
John	A	Doe	JHMI		
John	A	Doe	JHU	(410) 516-8000	

1 2 3 4 5 6 7 8 9 ... next > last >



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[Personal](#)[Change Password](#)

Personal Information

This information is from your account in the System Of Record (SOR). [What's this?](#)

	Full Name:	John A. Doe
	Home Address:	1234 E. Main St. New York, NY 12345
	Home Phone:	(123) 456-7890
	Home Fax:	None
	Cell Phone:	(123) 456-7890
	Alternate Address:	None
	Alternate Phone:	None
	Hopkins ID:	ABC123
	Direct Access URL:	https://my.johnshopkins.edu/people/jdoe123

Incorrect information?

[Request a change to your System Of Record account.](#)

Faculty Information

This information is from your account in the System Of Record (SOR). [What's this?](#)

	Affiliation:	Faculty
	Institution:	Johns Hopkins University
	Division:	Whiting School of Engineering
	Department:	Computer Science
	Title:	Instructor
	Other Titles:	None
	Office Phone:	(123) 456-7890
	Office Fax:	(123) 456-7890
	Campus Address:	1234 E. Main St. New York, NY 12345

Emergency Alerts [Edit](#)

Emergency alerts will be sent to:

- Cell phone (123) 456-7890

Receive emergency alerts from:

- Homewood
- Eastern
- Mt. Washington

I want to:

- [Change my password](#)
- [Change my System of Record information](#)
- [Lookup my department administrator](#)
- [Request an Email account](#)
- [Request a Group JHEM Account \(what's this?\)](#)
- [Request a Mailing List \(what's this?\)](#)



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Change Password

- Make sure your CAPS-lock key isn't on
- It must be at least 8 characters long, but more is better
- Using both letters and numbers is even better
- It must be different from your old password

Old password:

New Password:

Password strength

Confirm:



5

Divisional Skinning

Giving divisions branding freedom while keeping an overarching brand umbrella up.

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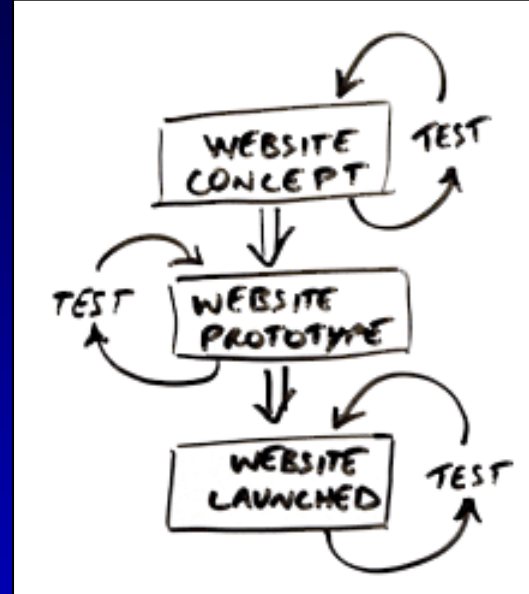


User Testing

A true reality show.

User Testing

- 2 Students
- 2 Staff
- 1 Faculty
- Consent Form
- Testing Protocol
- Honorarium



User Testing

“ I don't like the colors. I want something more warm and inviting. Maybe more pastel colors. If I can't change the colors, I wouldn't use it. ”

User Testing

“ What language is this? ”

User Testing

“ I don't see where to change that. ”

User Testing

“ I would expect to launch ”
[desktop application].

User Testing

“ Calendar of events to find out what's happening around Homewood and Charles Village. Departmental picnics and cookouts, that I hear about from departmental administrators. Food drive, clothes for the homeless, donations. ”



The Result

Let's take a look at my.johnshopkins.edu

<https://my.johnshopkins.edu/>

Gary Thompson

gary@unicon.net

www.unicon.net